



St. Anthony's Primary School and Nursery

Parent/Carer/Visitor Code of Conduct

Created: February 2026

Signed: _____
(Chair person Board of Governors)

Date: _____

Introduction

At Lismore College we are very fortunate to have a supportive and friendly carer body. Our community recognise that educating children is a process that involves partnership between parents/carers, staff and the school community. As part of that partnership, our parents/carers will understand the importance of a good working relationship to equip their children with the necessary skills for adulthood.

Purpose

Our staff, students, parents/carers and visitors are a community working together to ensure our students develop both holistically and academically, reaching their full potential. This code of conduct sets out clearly how we can work together in a positive way to achieve a happy, safe environment for all students in line with our school aims and core values.

Expectations of Parents/Carers and Visitors

At Lismore College we expect all parents/carers and visitors to:

- respect the caring ethos and values of our school
- be mindful that staff have teaching and other commitments that contribute to school life and will return your call at their earliest opportunity
- make an appointment when requesting to meet a member of staff
- understand that both teachers and parents/carers need to work together for the benefit of the children
- demonstrate that all members of the school community are treated with respect and therefore set a good example in their speech and behaviour
- seek to clarify their child's version of events with the school's version in order to bring about a peaceful solution to any issue
- seek to correct their child's behaviour where it may otherwise lead to conflict, aggressive and/or unsafe behaviour

To support a peaceful and safe school environment the school will not tolerate parents/carers and visitors exhibiting the following:

- disruptive behaviour which interferes or threatens to interfere with the operation of the school
- loud or offensive language, swearing, profane language or displays of ill-temper
- acting in an intimidating way towards any member of the school staff or volunteers
- threatening actual bodily harm to a member of the school community including staff, governor, visitor, volunteer, fellow parent/carer or student
- damaging or destroying school property
- abusive or threatening emails or text/voicemail/phone messages or other written communication
- defamatory, offensive or derogatory comments regarding the school or any of the students, parents/carers or staff at the school on Facebook or other social media sites - any concerns you may have about the school must be made by using the appropriate procedures (see Complaints Policy), so they can be dealt with fairly, appropriately and effectively for all concerned.
- the use of physical aggression towards another adult or child
- approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child - such an approach to a child may be seen to be an assault on that child and may have legal implications

- smoking/vaping and consumption or being under the influence of alcohol or illegal substances whilst on school grounds

We trust that parents/carers and visitors will assist Lismore College with the implementation of this policy, and we thank you for your continuing support of the school.

Breaching the code of conduct

If the school suspects, or becomes aware, that a parent/carer or visitor has breached the code of conduct, the school will gather information from those involved and speak to the parent/carer about the incident. Depending on the nature of the incident, the school may then:

- end a meeting/phone-call if this behaviour is displayed
- send a warning letter to the individual
- refuse to reply to communications that are offensive, abusive, or derogatory
- limit contact by allocating one key staff member to proceed with communication
- invite the individual into school to meet with a senior member of staff or Principal
- contact the appropriate authorities (in cases of criminal behaviour)
- prohibit the individual from the school site

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the Chair of Governors. The Principal will consult the Chair of Governors before prohibiting a parent from the school site.